

INTERNATIONAL TELECOMMUNICATIONS SERVICE

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REGULATIONS, RATES AND CHARGES  
APPLYING TO THE PROVISION OF  
INTERNATIONAL TELECOMMUNICATIONS SERVICES

Service is provided by means of wire, radio, satellite, fiber optics, or other suitable technology or combination thereof.

International Section 214 Authorization granted pursuant to FCC File No. ITC-92-014.

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Effective: January 1, 2002

By: Richard M. Vohs  
President and Chief Executive Officer  
4201 Corporate Drive  
West Des Moines, Iowa 50266-5906

## INTERNATIONAL TELECOMMUNICATIONS SERVICE

CHECK SHEET

Page 1 to 59, inclusive, of this tariff are effective as of the date shown. Original and revised pages as named below comprise all changes from original tariff in effect on the date indicated.

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CONCURRING CARRIERS

Citizens Communication Company; Bloomfield, Iowa  
CST Communications, Inc.; Eldridge, Iowa  
Cumberland Long Distance, Inc.; Cumberland, Iowa

ETC, Inc.; Essex, Iowa  
First Fiber Corporation; Coin, Iowa  
FMTC Long Distance, Inc.; Nora Springs, Iowa

Goldfield Communications Services, Corp.; Goldfield, Iowa  
Interstate Enterprises LTD; Truro, Iowa  
Junction Communication, Inc.; Wilton, Iowa

Norway Rural Long Distance Company; Kanawha, Iowa  
Palmer Long Distance, Inc.; Palmer, Iowa  
Premier Communications, Inc.; Sioux Center, Iowa

Rolling Hills Communications, Inc.; Massena, Iowa  
Templeton Telecommunications Company; Templeton, Iowa  
Vernon Communications and TV, Inc.; Sioux Center, Iowa

Visions Long Distance LC; Shellsburg, Iowa  
Walnut Communications, Inc.; Walnut, Iowa  
WCTA Long Distance Co.; Lake Mills, Iowa

Webster-Calhoun Long Distance; Gowrie, Iowa

CONNECTING CARRIERS

NO CONNECTING CARRIERS

OTHER PARTICIPATING CARRIERS

NO OTHER PARTICIPATING CARRIERS

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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EXPLANATION OF SYMBOLS

- (C) - To signify changed regulation
- (D) - To signify discontinued rate or regulation
- (I) - To signify increase
- (M) - To signify matter relocated without change
- (N) - To signify new rate or regulation
- (R) - To signify reduction
- (S) - To signify reissued matter
- (T) - To signify a change in text but no change in rate or regulation
- (Z) - To signify a correction

(S)

(S)

EXPLANATION OF ABBREVIATIONS

- BOC - Former Bell Operating Company
- d/b/a - doing business as
- IDDD - International Direct Distance Dial Service
- LIDB - Line Information Data Base
- NANP - North American Numbering Plan
- PIN - Personal Identification Number

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 INTERNATIONAL TELECOMMUNICATIONS SERVICE
 

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1. APPLICATION OF TARIFF

This tariff contains the regulations and charges applicable to the provision of International common carrier services furnished by Iowa Network Services, Inc., (hereinafter referred to as the "Telephone Company" and/or "INS") between locations in the contiguous United States and international locations, as specified herein.

INS also operates an agent program with several carriers where INS refers to itself in each of these service areas by a unique name. For example, in the Hawkeye area, INS uses its d/b/a Hawkeye Telephone Company for Message Toll Service.

The list of INS d/b/a companies is as follows:

Ace Long Distance	(C)	Butler-Bremer Mutual Telephone Co.	(C)
Ace Telephone Association		C L Tel Long Distance Inc.	
Alpine Communications		Cascade Communications Company	
Andrew Tel		Cascade Communications Long Distance	
Andrew Telephone Company		Casey Long Distance	
Arcadia Long Distance		Casey Mutual Telephone Company	
Arcadia Telephone Cooperative		CCS1+	
Atkins Long Distance		Center Junction Long Distance	
Atkins Telephone Company, Inc.		Center Junction Tel. Co., Inc.	
Ayrshire Farmers Mutual Tele. Co		Central Scott Telephone Co.	
Baldwin-Nashville Communications		CenturyTel of Postville, Inc.	
Baldwin-Nashville Tele. Co., Inc.		Citizens Long Distance	
Barnes City Cooperative Telephone Company		Citizens Mutual Telephone Cooperative	
Bernard Telephone Company, Inc.		Clarence Telephone Company, Inc.	
Bevcomm		Clarksville Telephone Company, Inc.	
Breda Telephone Corp., Inc.		Clear Lake Independent Tele Co.	
Brooklyn Mutual Telecommunications Coop.		C-M-L Telephone Coop. Assn	
Butler-Bremer Communications	(C)	CMTEL	(C)

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

1. APPLICATION OF TARIFF (CONTINUED)

The list of INS d/b/a companies is as follows: (CONTINUED)

Colo Telephone Company	(C)	F & B Communications	(C)
ColoTel Long Distance		Farmers & Merchants Mutual Tel. Co.	
Communications 1 Network, Inc.		Farmers' and Business Mens' Tel. Company	
Coon Creek Telephone Company		Farmers' Cellular Telephone Co., Inc.	
Coon Valley Coop. Telephone Assn., Inc.		Farmers Co-op Tele. Co.- Dysart	
Coon Valley Long Distance		Farmers Long Distance	
Coop Tel Co 6		Farmers Mut. Coop. Tele. Co.-Harlan	
Cooperative Telephone Company		Farmers Mut. Coop. Tele. Co-Moulton	
Cooperative Telephone Exchange		Farmers Mut. Tele. Coop-Nora Springs	
Corn Belt Communications		Farmers Mut. Tele. Coop-Shellsburg	
Corn Belt Telephone Company		Farmers Mutual Cooperative Tel. Co. - Moulton	
CTC 800 Services		Farmers Mutual Tele. Co.-Stanton	
Cumberland Long Distance		Farmers Mutual Telephone Co. - Jesup	
Cumberland Telephone Company		Farmers Mutual Telephone of Jesup	
Danville Long Distance		Farmers Tele. Co.-Nora Springs	
Danville Mutual Telephone Co.		Farmers Telephone Co.-Essex	
Dixon Telephone Company		Farmers Telephone Company-Batavia	
DLD		Fenton Coop. Tele. Co.	
Dumont Long Distance		Fenton Telco L.D.	
Dumont Telephone Company		Goldfield Access Network	
Dunkerton Communications		Goldfield Communications	
Dunkerton Telephone Cooperative		Goldfield Communications Services Corp.	
E.B. Long Distance		Goldfield Telephone Company	
East Buchanan Telephone Coop.		Grand Mound Coop. Telephone Assn.	
Ells-Grcy LD		Grand River Long Distance	
Ellsworth Coop. Telephone Assn.		Grand River Mutual Telephone	
Evertex	(C)	Griswold Co-op Telephone Co.	(C)

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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1. APPLICATION OF TARIFF (CONTINUED)

The list of INS d/b/a companies is as follows: (CONTINUED)

Hawkeye Telephone Company	(C)	Liberty Communications	(C)
Heart of Iowa Communications Cooperative		Lincoln Highway Long Distance	
Hills Long Distance		Lincolnway Long Distance	
Hills Telephone Co., Inc.		Lone Rock Coop. Telephone Co.	
Hospers Telephone Company		Long Lines	
HTC Communications		Lost Nation-Elwood Telephone Co.	
Hubbard Coop. Telephone Assn.		Louisa Communications	
Huxley Communications Cooperative		Lynnville Telephone Co., Inc.	
IAMO Telephone Company		Lynnville Telephone Company	
Interstate 35 Telephone Co.		Marne & Elk Horn Telephone 800 Service	
Interstate Communications		Marne & Elk Horn Telephone Co.	
Jefferson Telephone Company		Marne & Elk Horn Telephone Long Distance	
Jordan-Soldier Valley Telephone Company		Marne & Elk Horn Telephone One-Plus	
Junction Communications		Martelle Coop Long Distance	
Kalona Co-op Telephone Company		Martelle Coop. Telephone Assn.	
KCTC Long Distance		Massena Long Distance	
Keystone Communications		Massena Telephone Co., Inc.	
Keystone Farmers Coop. Tele. Co.		Mechanicsville Telephone Company	
Killduff Telephone Company		Mediapolis Telephone Co.	
La Motte Telephone Company		Miles Cooperative Telephone Assn.	
La Porte City Telephone Company		Miller Long Distance	
Laurel Telephone Co., Inc.		Miller Telephone Company	
Lehigh Valley Coop. Tele. Assn		Minburn Telecommunications, Inc.	
Lehigh Valley Long Distance	(C)	Minburn Telephone Company	(C)

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## INTERNATIONAL TELECOMMUNICATIONS SERVICE

1. APPLICATION OF TARIFF (CONTINUED)

The list of INS d/b/a companies is as follows: (CONTINUED)

Minerva Valley Long Distance	(C)	Palmer Mutual Telephone Co.	(C)
Minerva Valley Telephone Co., Inc.		Palo Cooperative Telephone Association	
Modern Coop. Long Distance		Panora Communications Cooperative	
Modern Coop. Telephone Co.		Panora Telecommunications Long Distance Co.	
Montezuma Mutual Telephone Co.		Partner Communications Cooperative	
Morley Telephone Company		Peoples Telephone Company	
Mutual Telephone Co. of Morning Sun		Prairie Telephone Co., Inc.	
Mutual Telephone Company		Prairieburg Long Distance	
NEI Tel Long Distance		Prairieburg Telephone Co., Inc.	
New Ulm Telecom, Inc.		Preston Telephone Company	
New Ulm Telephone Company		Radcliffe Telephone Co., Inc.	
North English Coop. Tele. Co.		Radcliffe Telephone LD	
Northeast Iowa Tele. Co.		Readlyn Telephone Co.	
Northern Iowa Telephone Company		Readlyn Telephone Company Long Distance	
Northwest Iowa Telephone Company		Readlyn Telephone Long Distance	
Northwest Telephone Coop. Assn.		Ringsted Telephone Co.	
Norway Rural Telephone Company		River Valley Telecommunications Coop.	
Ogden Telephone Company		Rockwell Coop. Telephone Assn.	
Ogden Telephone Company Long Distance		Rolling Hills Communications	
Olin Telephone Co., Inc.		Royal Telephone Company	
Olin-Morley Long Distance		Ruthven Telephone Exchange Co.	
OmniTel Communications		Sac County Mutual Telephone Co.	
Onslow Coop. Telephone Assn.		Schaller Telephone Company	
Onslow Cooperative Communication		Scranton Telephone Company	
Oran Mutual Long Distance		Searsboro Telephone Company	
Oran Mutual Telephone Company		Sharon Telephone Co.	
Palmer Long Distance	(C)	Sharon Telephone Long Distance	(C)

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## INTERNATIONAL TELECOMMUNICATIONS SERVICE

1. APPLICATION OF TARIFF (CONTINUED)

The list of INS d/b/a companies is as follows: (CONTINUED )

Shell Rock Telephone Company-Blue Earth, MN	(C)	Villisca Farmers Telephone Company	(C)
Shell Rock Telephone Company-Shell Rock, IA		Walnut Communications	
South Slope Coop. Tele. Co., Inc.		Walnut Long Distance	
South Slope Long Distance		Walnut Telephone Co., Inc.	
Southwest Telephone Exchange, Inc.		WCTA Long Distance	
Springville Coop. Tele. Assn., Inc.		Webb-Dickens Telephone Corp.	
Springville Long Distance		Webster-Calhoun Coop. Telephone Assn.	
STA Long Distance		Webster-Calhoun Long Distance	
Stratford Mutual Telephone Company		Wellman Cooperative Tel. Association	
Sully Telephone Association		Wellman LD	
Superior Long Distance		Wes Tel Systems	
Superior Telephone Cooperative		West Iowa Telephone Company	
Superior Telephone Service		West Liberty Telephone Company	
Swisher Telephone Company		Western Iowa Long Distance	
TBC		Western Iowa Networks	
Templeton Long Distance		Western Iowa Networks	
Templeton Telephone Company		Western Iowa Networks	
Terril Telephone Cooperative		Western Iowa Telephone Assn.	
Titonka-Burt Communications		Westside Independent Telephone Co.	
United Farmers Telephone Company		Winnebago Coop. Telephone Assn.	
Universal Communications of Allison, Inc.		WMTC Long Distance	
USA Communications		WMTel.net	
Van Buren Technologies		Woolstock Fiber Company	
Van Buren Telephone Co., Inc		Woolstock Long Distance	
Van Horne Coop. Telephone Co., Inc.		Woolstock Mutual Tele. Assn.	
Van Horne Telephone Company		Woolstock Mutual Telephone Assn.	
Ventura Telephone Co., Inc.	(C)	WTC Communications, Inc.	
		Wyoming Mutual Telephone Company	(C)

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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2. DEFINITIONS

Authorization Code: A numeric code which identifies the customer to be billed for calls charged.

Contiguous United States: The area within the boundaries of the District of Columbia and the 48 contiguous states as well as the offshore areas outside the boundaries of the coastal states of the 48 contiguous states, Alaska, Hawaii, Puerto Rico and U.S. Virgin Islands (including the artificial islands, anchored vessels, and fixed structures erected in such offshore areas for the purpose of exploring for, developing, removing and transporting resources therefrom) to the extent that such areas appertain to and are subject to the jurisdiction and control of the United States within the meaning of the Outer Continental Shelf Land Act, 43 U.S.C. Section 1331, et seq.

Customer: The person, company, firm, corporation, or other entity which orders or uses service and is responsible for the payment of charges and compliance with tariff regulations.

Feature Group D: The switched access service provided by a local exchange company as trunk side switching through the use of end office or access tandem switch equipment. Where no access code is required, the number dialed by the customer shall be a seven or ten digit number for calls in the North American Numbering Plan (NANP). For international calls outside the NANP, a seven to twelve digit number may be dialed. The form of the numbers dialed by the customer is NXX-XXXX, 0 or 1 + NXX-XXXX, NPA + NXX-XXXX, 0 or 1 + NPA + NXX-XXXX, and, when the end office is equipped for the International Direct Distance Dialing (IDDD), 01 + CC + NN or 011 + CC + NN. Feature Group D is also known as equal access.

Local Exchange Area: The general area in which a local exchange company provides exchange telephone service and within which a customer may make telephone calls without incurring toll charges.

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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2. DEFINITIONS (CONTINUED)

Other Common Carrier: A company other than INS providing interstate telecommunications services between local exchange areas.

North American Numbering Plan: This plan includes the following countries: United States and Canada

Service Authorization Form: The form used by applicants to request service from the Telephone Company. The form is merely a request for service and does not itself bind the Telephone Company to provide service.

Terminal Equipment: Devices, apparatuses and their associated wiring, such as teleprinters, telephone handsets or data sets.

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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3. GENERAL REGULATIONS

3.1 Undertaking of INS

International Telecommunications Services are furnished in accordance with the conditions and regulations, which are set forth in the body of this tariff.

3.2 Limitations

Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.

3.3 Use of Service

The service provided under this tariff shall not be used for any unlawful purpose.

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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3. GENERAL REGULATIONS (CONTINUED)

3.4 Payment and Billing

The following payment and billing regulations are applicable.

- a. Service is provided and billed on a monthly (30 day) basis, beginning on the date that service becomes effective. IDDD service becomes effective the day following written or verbal notice of its availability to the customer. Bills are due and payable when rendered. Interest at the rate of 1-1/2% per month or the highest rate allowed by law will accrue upon any unpaid amount commencing thirty (30) days after the mailing of the bill.
- b. The customer is responsible for payment of all charges for services furnished to the customer.
- c. INS reserves the right to examine the credit record of all applicants and customers. A customer whose service has been discontinued for non-payment of bills will be required to pay any unpaid balance due to INS before service is restored. In addition, INS will require a security deposit for the discontinued customer wishing to reestablish service equal to three (3) times the amount of the customer's highest monthly bill. If the customer's estimated traffic has increased since the account was cancelled, INS will require a security deposit equal to three (3) times the newly estimated minutes.
- d. Applicants or customers whose financial condition is not acceptable to INS will be required to make a security deposit. The amount of the deposit shall be calculated by multiplying the number of the customer's estimated monthly minutes of usage times \$1.75 times three (3) months. The customer shall be apprised that after 90 days of service that account will again be reviewed, and in the event all amounts due have been paid within the terms of the service authorization, the deposit will be refunded in full, plus interest at (one) 1.0%, calculated from the date that the customer makes the deposit.



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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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3. GENERAL REGULATIONS (CONTINUED)

3.4 Payment and Billing (CONTINUED)

- e. The name(s) of the customer(s) must be set forth in the application for service.
- f. In the case of a billing dispute between the customer and INS for service furnished to the customer which cannot be settled to mutual satisfaction, the customer can take the following action:
  - i. The customer may request, and INS will comply with the request, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be disconnected.
  - ii. If notice of a dispute as to charges is not received in writing by INS within thirty (30) days after a bill has been mailed, the billing will be considered correct and binding. Provision of such notice does not affect the customer's obligations under Sections 3.4.a. and 3.4.f.i. preceding to make all payments within thirty (30) days after the bill has been mailed.
  - iii. If a billing dispute is resolved in favor of the customer, and the customer pays the total billed amount and disputes all or part of the amount, INS will refund to the customer the disputed amount plus interest at the rate of one (1%). If the customer withholds all or part of the billed amount and the dispute is resolved in favor of INS, the customer shall pay to INS the amount withheld pending settlement of the dispute plus interest at the rate set forth in Section 3.4.a. preceding.

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By: William P. Bagley  
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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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**3. GENERAL REGULATIONS (CONTINUED)****3.4 Payment and Billing (CONTINUED)****g. Universal Service Charge**

- i. In addition to all other rates in this tariff, customers will be assessed an undiscounted Universal Service Fund ("USF") contribution factor. This USF contribution factor has been directed by the Federal Communications Commission ("FCC") and may be changed by the FCC quarterly. The USF factor replaces the Carrier Universal Service Charge ("CUSC"). From 04/01/03 to 06/30/03 the USF factor was 9.1%. From 07/01/03 to 09/30/03 the USF factor was 9.5%. From 10/01/03 to 12/31/03, the USF factor was 9.2%. From 01/01/04 to 6/30/04, the USF Factor was 8.7%. From 07/01/04 to 12/31/04 the USF Factor was 8.9%. From 01/01/05 to 03/30/05 the USF Factor was 10.7%. From 04/01/05 to 06/30/05 the USF factor was 11.1%. From 07/01/05 to 03/31/06 the USF factor was 10.2%. From 04/01/06 to 06/30/06 the USF factor was 10.9%. From 07/01/06 to 09/30/06 the USF factor was 10.5%. From 10/01/06 to 01/01/07 the USF factor was 9.1%. From 01/02/07 to 04/02/07 the USF factor was 9.7%. From 04/03/07 to 06/29/07 the USF factor was 11.7%. From 06/03/07 to 09/30/07 the USF factor was 11.3%. From 10/01/07 to 12/31/07 the USF factor was 11.0%. From 01/01/08 to 03/31/08 the USF factor was 10.2%. From 04/01/08 to 6/30/08 the USF factor was 11.3%. From 07/01/08 to 12/30/08 the USF factor was 11.4%. From 01/01/09 to 3/31/09 the USF factor was 9.5%. From 04/01/09 to 6/30/09 the USF Factor was 11.3%. From 05/01/09 to 9/30/09 the USF factor was 12.9%. From 10/01/09 to 12/31/09 the USF Factor was 12.3%. From 01/01/10 to 03/31/10 the USF Factor was 14.1%. From 4/01/10 to 6/30/10 the USF Factor was 15.3%. From 07/01/10 to 09/30/10 the US Factor was 13.6%. From 10/01/10 to 12/31/10 the USF Factor was 12.9%. From 01/01/11 to 03/31/11 the USF Factor was 15.5%. From 04/01/11 to 06/30/11 the USF Factor was 14.9%. From 07/01/11 to 09/30/11 the USF Factor was 14.4%. From 10/01/11 to 12/31/11 the USF Factor was 15.3%. From 01/01/12 to 4/01/12 the USF Factor was 17.9%. From 04/01/12 to 6/30/12 the USF Factor was 17.4%. From 07/01/12 to 09/30/12 the USF Factor was 15.7%. From 10/01/12 to 12/31/12 the USF Factor was 17.4%. From 1/01/13 to 3/31/13 the USF Factor was 16.1%. From 4/01/13 to 6/30/13 the USF Factor was 15.5%. From 7/01/13 to 9/30/13 the USF Factor was 15.1%. From 10/01/13 to 12/31/13 the USF Factor was 15.6%. From 01/01/14 to 03/31/14 the USF Factor was 16.4%. From 04/01/14 to 06/30/14 the USF Factor was 16.6%. Starting 7/01/14 the USF Factor is 15.7%. Subject to billing availability, this USF factor will be applied to all interstate charges.
- ii. The USF factor does not apply to service provided to resellers that contribute directly to universal service. For this purpose, a reseller is a telecommunications service provider that 1) incorporates purchased telecommunications services into its own offerings and 2) can reasonably be expected to contribute to support universal service based on revenues from those offerings.

(N)  
(N)

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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3. GENERAL REGULATIONS (CONTINUED)

3.5 Cancellation of Service by Customers

The customer may cancel service by giving a verbal notice to INS up to the day cancellation is requested.

3.6 Cancellation of Service by INS

- a. INS reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the customer is using the service in violation of the provisions of this tariff.
- b. Without incurring liability, INS may immediately discontinue service or cancel an application for service by written notice to the customer (i) for nonpayment of any sum due to INS for more than 30 days after INS mails the bill for the amount due, (ii) for any violation of any regulation governing service under this tariff, (iii) by reason of any order or decision of a court or other government authority having jurisdiction which prohibits INS from furnishing such service.

3.7 Inspection, Testing and Adjustment

- a. Upon written request, INS will furnish the customer with the technical parameters that satisfy the requirements of this tariff. INS may interrupt the service at any time, without penalty to itself, because of departure from any of these requirements.
- b. Upon reasonable notice, the facilities provided by INS shall be made available to INS for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to INS.

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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3. GENERAL REGULATIONS (CONTINUED)

3.8 Liability

- a. The Telephone Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- b. INS' liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. With respect to any other claim or suit, by a customer, subscribers to or users of any services provided to or resold by the customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption, or restoration of any service or facilities offered under this tariff, INS' liability, if any, shall not exceed an amount equal to the proportionate monthly recurring charges for the period during which the service was affected.

INS shall be indemnified and held harmless by the customer, subscribers to or users of any services provided to or resold by the customer, against:

- (1) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over INS' facilities; and
- (2) Claims for patent infringement arising from combining or connecting INS' facilities with apparatus and systems of the customer; and
- (3) All other claims arising out of any act or omission of the customer in connection with any service provided by INS; and
- (4) Any claim, loss or damage arising from the use of services offered under this tariff including but not limited to claims by subscribers to or users of services provided to the customer, and users of any services provided by or resold by the customer.

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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3. GENERAL REGULATIONS (CONTINUED)

3.8 Liability (CONTINUED)

- c. INS shall not be liable for and the Customer indemnifies and holds INS harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of the customer or any other property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by INS where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of INS' negligence. No agents or employees of other carriers shall be deemed to be agents or employees of INS.
  
- d. The liability of INS for damages to the customer, subscribers to or users of any services provided to or resold by the customer, arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities, and not caused by the negligence of the customer, subscribers to or users of any services provided to or resold by the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. No other liability shall in any case attach to INS.

INTERNATIONAL TELECOMMUNICATIONS SERVICE

3. GENERAL REGULATIONS (CONTINUED)

3.8 Liability (CONTINUED)

- e. Now, or at any future time, if a state, county or other taxing authority including federal commissions, agencies and or courts, possesses or acquires the legal right to impose an occupation tax, license tax, sales tax, gross receipts tax, permit fee, franchise fee, Universal Service Fund contributions factor or other similar charge upon INS, and has imposed, or imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the customers receiving service within the territorial limits of such taxing authority. Such billing shall allocate the tax, fee, or charge among customers uniformly on the basis of each customer's monthly charges for the types of service made subject to such tax, fee, or charge or as directed by the imposing authority.

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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3. GENERAL REGULATIONS (CONTINUED)

3.9 Interconnection

- a. Service furnished by the Telephone Company may be interconnected with services or facilities of other common carriers and with private systems, subject to the technical limitations established by the Telephone Company. Service furnished by the Telephone Company is not part of a joint undertaking with such other common carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of the Telephone Company and other common carriers shall be provided at the customer's expense.
  
- b. Interconnection with the facilities or services of other common carriers shall be under the applicable terms and conditions of the other common carriers' tariffs. The customer is responsible for taking all necessary legal steps for interconnecting their customer-provided terminal equipment or communications systems with such other common carrier's facilities. The customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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4. DIRECT DISTANCE DIAL SERVICE

4.1 Application

- a. The Telephone Company is a resale common carrier providing communications service to customers for their transmission of voice telecommunications between the Telephone Company's terminal locations in the United States and the international locations identified in Section 4.5 following.
- b. Service is available on a full time basis, twenty-four hours a day, seven days a week.



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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

4.2 Mileage Measurement

- a. All Rates are country specific without consideration of 20 mileage within a country.

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

4.3 Dialing Procedure

Service is provided in the following ways:

- a. A customer may lease or provide its own dedicated access line(s) (DAL) between its premises and INS' terminal locations. INS offers this service in conjunction with its domestic services, which are offered outside of this tariff.
- b. INS offers customers presubscribed to INS the following International Direct Distance Dial Service (IDDD) dialing options.

**For locations within** the North American Numbering Plan (NANP) including:

The United States and its territories (including Guam & the Commonwealth of the Northern Marianas), Canada, Bermuda, and many Caribbean nations, including Anguilla, Antigua & Barbuda, Bahamas, Barbados, British Virgin Islands, Cayman Islands, Dominica, Dominican Republic, Grenada, Jamaica, Montserrat, St. Kitts and Nevis, St. Lucia, St. Vincent and the Grenadines, Trinidad and Tobago, and Turks & Caicos.

Direct Dialed: 1 + Area Code (AC), + Local Number (LN)

Operator Dialed: 01 + Area Code (AC), + Local Number (LN)

**For locations not** included in the NANP, the following International Direct Distance Dial Service (IDDD) dialing options are provided:

Direct Dialed: 011 + Country Code (CC) + City Code (CC) + Local Number (LN)

Operator Dialed: 01+ Country Code (CC) + City Code (CC) + Local Number (LN)

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

4.4 Application of Rates and Charges

The customer's monthly charges for the Telephone Company's service are based upon the total time the customer uses the service, and the use of service options, if any. The rates are in effect twenty-four (24) hours a day and seven days a week. The per minute rate is the same for the initial minute and for all additional minutes.

4.4.1 Initial and Additional Periods

- a. Initial period rates are set forth in Section 4.5 following. The initial minute is the first minute or any fraction thereof after connection is made.
- b. The additional minute is each minute or any fraction thereof after the initial minute.
- c. The charge calculated for the initial minute plus additional minutes will determine the charge for the call. The total amount of the call is rounded up to the nearest whole cent.

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

4.4 Application of Rates and Charges (CONTINUED)

4.4.2 Timing of Messages

a. Chargeable time is determined as follows:

(1)The rates are in effect twenty four (24) hours a day and seven days a week.

(2)All international calls are rounded to the next higher full-minute.

b. Chargeable time begins when connection is established between the calling station and the desired telephone, private branch exchange, CENTRON or CENTREX system, or CENTRON or CENTREX station which is reached directly rather than through a private branch exchange, CENTRON or CENTREX attendant.

c. Chargeable time ends when the connection is terminated.

4.4.3 Determination of Time and Day

IDDD rates are in effect twenty-four (24) hours a day and seven days a week.

4.4.4 Rates Applicable on Certain Holidays

Special National Holiday rates are not applicable for International calls.

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 INTERNATIONAL TELECOMMUNICATIONS SERVICE
 

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

## 4.5 Rates and Charges

## a. Mainland service to foreign countries

<u>Country</u>	<u>Per Minute Rate</u>	
Aero Mobile	\$5.00	(N)
Afghanistan Fixed & Afghanistan Mobile	2.50	
Alaska	0.30	
Albania, Republic of Fixed	0.60	
Albania, Republic of Mobile	0.70	
Albania, Republic of OLO	1.25	(I)
Algeria Fixed	0.60	
Algeria Mobile	0.60	
American Samoa Fixed	.068	
American Samoa Mobile	3.75	
Andorra Fixed	0.45	
Andorra Mobile	0.55	(R)
Angola Fixed	0.55	(R)
Angola Mobile	0.55	(R)
Anguilla Fixed & Anguilla Mobile	0.30	
Antarctica (Casey Base)	1.50	
Antarctica (Scott Base)	1.52	
Antigua Fixed & Antigua Mobile (Including Barbuda)	0.30	
Argentina Fixed	0.20	
Argentina Mobile	0.39	
Armenia Fixed	0.60	
Armenia Mobile	0.70	
Aruba Fixed	0.45	
Aruba Mobile	0.55	

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 INTERNATIONAL TELECOMMUNICATIONS SERVICE
 

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

## 4.5 Rates and Charges

## a. Mainland service to foreign countries

<u>Country</u>	<u>Per Minute Rate</u>	
Ascension Island	\$2.00	(I)
Australia Fixed	0.10	
Australia Mobile	0.25	
Australia Satellite Mobile B	3.00	(N)
Austria Fixed	0.12	
Austria Mobile	0.25	(R)
Austria Special Services Mobile F	0.65	(N)
Azerbaijan Fixed	0.75	
Azerbaijan Mobile	0.75	
Bahamas Fixed	0.30	(I)
Bahamas Mobile	0.30	(N)
Bahrain Fixed	0.45	(R)
Bahrain Mobile	0.55	(R)
Bahrain Other	0.55	(N)
Bangladesh, People's Republic of Fixed	0.40	(R)
Bangladesh, People's Republic of Mobile	0.40	(R)
Barbados Fixed & Barbados Mobile	0.30	
Belarus Fixed	1.00	(I)
Belarus Mobile	1.00	(I)
Belgium Fixed	0.30	(I)
Belgium Mobile	0.30	(R)
Belize Fixed	0.55	
Belize Mobile	0.75	
Benin, Republic of	0.85	

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 INTERNATIONAL TELECOMMUNICATIONS SERVICE
 

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

## 4.5 Rates and Charges (CONTINUED)

## a. Mainland service to foreign countries (CONTINUED)

<u>Country</u>	<u>Per Minute Rate</u>	
Bermuda Fixed & Bermuda Mobile	\$0.068	
Bermuda Mobile	0.068	
Bhutan Fixed	.95	(R)
Bhutan Mobile	.95	(R)
Bolivia Fixed	0.35	
Bolivia Mobile	0.45	
Bosnia-Herzegovina, Republics of Fixed	0.55	
Bosnia-Herzegovina, Republics of Mobile	0.60	
Botswana Fixed	0.85	
Botswana Mobile	0.90	
Brazil Fixed	0.18	
Brazil Mobile	0.35	
British Virgin Islands Fixed	0.30	
(Including Anegada, Camanoe Island, Jost Van Dyke, Little Thatch, Marina Cay, Mosquito Island, North Sound, Peter Island, Salt Island, Tortola and Virgin Gorda)		
British Virgin Islands Mobile	0.30	
Brunei Fixed	0.60	
Brunei Mobile	0.60	
Bulgaria Fixed	0.35	
Bulgaria Mobile	0.60	
Burkina Faso Fixed	1.00	
Burkina Faso Mobile	1.00	
Burundi	1.00	(R)
Cambodia Fixed	0.75	(R)
Cambodia Mobile	0.75	(R)

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## INTERNATIONAL TELECOMMUNICATIONS SERVICE

4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

## 4.5 Rates and Charges

## a. Mainland service to foreign countries

<u>Country</u>	<u>Per Minute Rate</u>	
Cameroon, Republic of Fixed	\$0.50	
Cameroon, Republic of Mobile	0.65	
Canada	0.05	(R)
Canada (1+249710,250,306,418,450,506,514,519,579,581, 604,613,705,709,807,819,867,902)	0.25	(N)
Cape Verde Islands	0.90	
Cayman Islands Fixed & Cayman Islands Mobile	0.30	
Central African Republic	1.00	(R)
Chad, Republic of - Fixed	1.00	(R)
Chad, Republic of - Mobile	1.00	(N)
Chile Fixed	0.30	
Chile (562,563,564,565,566,567,5628,5645,5665,5667)	1.00	(N)
Chile Mobile	0.45	
Chile (Easter Island)	1.00	(N)
China, People's Republic of Fixed	0.15	
China, People's Republic of Mobile	0.15	
Christmas Island	0.88	
Cocos Island	0.88	
Colombia Fixed	0.20	
Colombia Mobile	0.30	
Comoros, Federal & Islamic Republic of	1.50	
Congo Fixed	0.80	
Congo Mobile	0.90	
Congo, Democratic Rep of (FKA Zaire) Fixed	1.80	
Congo, Democratic Rep of (FKA Zaire) Mobile	1.80	
Cook Islands	1.50	

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 INTERNATIONAL TELECOMMUNICATIONS SERVICE
 

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

## 4.5 Rates and Charges (CONTINUED)

## a. Mainland service to foreign countries (CONTINUED)

<u>Country</u>	<u>Per Minute Rate</u>	
Costa Rica Fixed	\$0.30	
Costa Rica Mobile	0.35	
Croatia, Republic of Fixed	0.30	
Croatia, Republic of Mobile	0.40	
Cuba Fixed	1.68	
Cuba (Guantanamo Bay)	1.60	
Cuba Mobile	1.85	
Cyprus Fixed	0.30	(R)
Cyprus Mobile	0.35	(R)
Czech Republic Fixed	0.20	(R)
Czech Republic Mobile	0.30	(R)
Denmark Fixed	0.10	
Denmark Mobile	0.30	(R)
Diego Garcia	8.00	
Djibouti, Republic of Fixed	1.00	
Djibouti, Republic of Mobile	1.10	
Dominica Fixed	0.30	
Dominica Mobile	0.35	(I)
Dominican Republic Fixed & Dominican Republic Mobile	0.15	
East Timor	2.00	
Ecuador Fixed	0.35	
Ecuador Mobile	0.45	
Egypt, Arab Republic of Fixed	0.40	

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 INTERNATIONAL TELECOMMUNICATIONS SERVICE
 

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

## 4.5 Rates and Charges

## a. Mainland service to foreign countries

<u>Country</u>	<u>Per Minute Rate</u>	
Egypt, Arab Republic of Mobile	\$0.45	
El Salvador Fixed	0.40	
El Salvador Mobile	0.45	
Equatorial Guinea, Republic of Fixed	1.50	
Equatorial Guinea, Republic of Mobile	1.50	
Eritrea Fixed	0.90	
Eritrea Mobile	0.90	
Estonia Fixed	0.40	
Estonia Mobile	0.90	
Ethiopia Fixed	1.00	
Ethiopia Mobile	1.00	
Faeroe Islands	0.60	
Falkland Islands	1.50	
Federated States of Micronesia	1.00	
Fiji Islands Fixed	1.00	
Fiji Islands Mobile	1.00	
Finland Fixed	0.10	
Finland Mobile	0.30	
France Fixed	0.10	
France Mobile	0.25	(R)
French Antilles Fixed(Including St. Barthelemy and St. Martin)	0.50	(R)

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 INTERNATIONAL TELECOMMUNICATIONS SERVICE
 

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

## 4.5 Rates and Charges (CONTINUED)

## a. Mainland service to foreign countries (CONTINUED)

<u>Country</u>	<u>Per Minute Rate</u>	
French Antilles (Incl St. Barthelemy and St. Martin) Mobile	\$0.90	(R)
French Guiana Fixed	0.50	(R)
French Guiana Mobile	0.80	(R)
French Polynesia (Incl Islands of Moorea and Tahiti) Fixed	1.00	
French Polynesia (Incl Moorea and Tahiti) Mobile	1.00	
Gabonese Republic Fixed	1.00	
Gabonese Republic Mobile	1.00	
Gambia Fixed	1.00	(I)
Gambia Mobile	1.00	(I)
Georgia Fixed	0.50	(R)
Georgia Mobile	0.70	(R)
Germany Fixed	0.10	
Germany Mobile	0.35	
Ghana Fixed	0.45	
Ghana Mobile	0.55	
Gibraltar Fixed	0.50	(R)
Gibraltar Mobile	0.85	
Greece Fixed	0.10	
Greece Mobile	0.30	
Greenland Fixed	1.00	(I)
Greenland Mobile	1.20	
Grenada Fixed (Including Carriacou)	0.50	(I)
Grenada Mobile (Including Carriacou)	0.50	

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 INTERNATIONAL TELECOMMUNICATIONS SERVICE
 

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

## 4.5 Rates and Charges (CONTINUED)

## a. Mainland service to foreign countries (CONTINUED)

<u>Country</u>	<u>Per Minute Rate</u>	
Guadeloupe Fixed	0.60	
Guadeloupe Mobile	0.85	
Guam	0.068	
Guatemala Fixed	0.30	
Guatemala Mobile	0.35	
Guinea, Republic of Fixed & Mobile	0.90	(I)
Guinea-Bissao Fixed	2.00	
Guyana Fixed & Mobile	1.00	
Haiti Fixed & Mobile	0.65	(I)
Hawaii	0.068	
Honduras Fixed	0.50	
Honduras Mobile	0.50	
Hong Kong Fixed	0.10	
Hong Kong Mobile	0.10	(R)
Hungary Fixed	0.15	(R)
Hungary Mobile	0.40	(R)
Iceland Fixed	0.40	(R)
Iceland Mobile	0.65	
India Fixed	0.30	(R)
India Mobile	0.30	
Indonesia Fixed	0.35	
Indonesia Mobile	0.35	
Indonesia Mobile Satellite	3.00	(I)

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

## 4.5 Rates and Charges (CONTINUED)

## a. Mainland service to foreign countries (CONTINUED)

<u>Country</u>	<u>Per Minute Rate</u>	
Inmarsat-SNAC-Mini M (87076)	3.00	
Inmarsat-SNAC BGAN HSD (87078)	8.00	
Inmarsat-SNAC BGAN (87077)	3.00	
Inmarsat-SNAC B HSD (87039)	8.00	
Inmarsat-Snac (870)	8.00	
Inmarsat-Aero (8705)	7.00	
Inmarsat-Snac B (8703)	4.00	
Inmarsat-Snac Gan HSD (87060)	7.00	
Inmarsat-Snac M (8706)	3.00	
International Networks (882, 883)	12.00	(N)
Iran Fixed	0.55	
Iran Mobile	0.60	
Iraq Fixed	0.60	
Iraq Mobile	0.80	
Ireland Fixed	0.10	
Ireland Mobile	0.35	
Ireland Other Fixed (353700,353818)	0.35	
Iridium	7.00	
Israel Fixed	0.08	
Israel Mobile A	0.18	
Israel Mobile B	0.28	
Italy Fixed	0.10	
Italy Mobile	0.35	

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 INTERNATIONAL TELECOMMUNICATIONS SERVICE
 

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

## 4.5 Rates and Charges (CONTINUED)

## a. Mainland service to foreign countries (CONTINUED)

<u>Country</u>	<u>Per Minute Rate</u>	
Ivory Coast, Republic of Fixed	\$0.70	
Ivory Coast, Republic of Mobile	0.75	
Jamaica Fixed & Jamaica Mobile	0.30	
Japan (Including Okinawa) Fixed	0.10	
Japan (Including Okinawa) Mobile	0.25	
Jordan Fixed	0.50	
Jordan Mobile	0.50	(R)
Kazakhstan Fixed	0.30	(R)
Kazakhstan Mobile	0.46	
Kenya, Republic of Fixed	0.50	(R)
Kenya, Republic of Mobile	0.60	(R)
Kiribati Fixed & Mobile	2.00	
Korea, Democratic People's Republic of (North)	2.00	
Korea, Republic of (South) Fixed	0.20	(I)
Korea, Republic of (South) Mobile	0.30	(I)
Kuwait Fixed	0.50	(R)
Kuwait Mobile	0.50	
Kyrgyzstan Fixed & Mobile	0.50	
Laos Fixed	0.50	(R)
Laos Mobile	0.50	(R)

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## INTERNATIONAL TELECOMMUNICATIONS SERVICE

4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

## 4.5 Rates and Charges (CONTINUED)

## a. Mainland service to foreign countries (CONTINUED)

<u>Country</u>	<u>Per Minute Rate</u>	
Latvia Fixed	\$0.35	
Latvia Mobile (A,C,D,E)	0.45	(I)
Latvia Mobile B	1.00	
Lebanon Fixed	0.60	
Lebanon Mobile	0.70	
Lesotho, Kingdom of Fixed	0.90	
Lesotho, Kingdom of Mobile	0.95	
Liberia Fixed	0.60	
Liberia Mobile	0.70	
Libya Fixed	1.00	
Libya Mobile	1.00	
Liechtenstein Fixed	0.15	
Liechtenstein Mobile	1.15	
Lithuania Fixed	0.35	
Lithuania Mobile	0.43	
Luxembourg Fixed	0.10	
Luxembourg Mobile	0.35	
Macao Fixed	0.80	
Macao Mobile	0.80	
Macedonia Federal Republic Fixed	0.55	
Macedonia Federal Republic Mobile	0.75	
Madagascar, Republic of Fixed	1.80	
Madagascar, Republic of Mobile	1.90	

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

## 4.5 Rates and Charges (CONTINUED)

## a. Mainland service to foreign countries (CONTINUED)

<u>Country</u>	<u>Per Minute Rate</u>	
Malawi Fixed	0.50	
Malawi Mobile	0.50	
Malaysia Fixed	0.15	(R)
Malaysia Mobile	0.20	
Maldives, Republic of Fixed	2.32	
Mali, Republic of Fixed	1.00	
Mali, Republic of Mobile	1.00	
Malta Fixed	0.50	(R)
Malta Mobile	0.85	
Marshall Islands(Incl. Wake Island)	0.80	
Martinique Fixed (French Antilles)	0.50	(R)
Martinique Mobile (French Antilles)	0.90	(R)
Mauritania Fixed	0.95	
Mauritania Mobile	0.95	
Mauritius Fixed	0.80	(R)
Mauritius Mobile	0.80	(R)
Mayotte Island Fixed	0.80	(R)
Mayotte Island Mobile	0.80	(R)
MCP Network	3.00	
Mexico Fixed	0.10	
Mexico Mobile	0.25	

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## INTERNATIONAL TELECOMMUNICATIONS SERVICE

4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

## 4.5 Rates and Charges (CONTINUED)

## a. Mainland service to foreign countries (CONTINUED)

<u>Country</u>	<u>Per Minute Rate</u>	
Micronesia, Federated States of Fixed	\$1.00	
Moldova Fixed	0.55	
Moldova Mobile	0.60	
Monaco Fixed	0.20	(I)
Monaco Mobile	0.60	(I)
Mongolian Peoples Republic Fixed	1.00	
Mongolian Peoples Republic Mobile	1.00	
Montenegro/Serbia Fixed	0.50	
Montenegro/Serbia Mobile	0.70	
Montserrat Fixed & Montserrat Mobile	0.30	(I)
Morocco Fixed	0.40	(R)
Morocco Mobile	0.75	
Mozambique Fixed	1.00	
Mozambique Mobile	1.15	
Myanmar Fixed	1.50	(R)
Myanmar Mobile	1.50	(R)
Namibia Fixed	0.60	(R)
Namibia Mobile	0.90	
Nauru Fixed & Mobile	2.90	
Nepal Fixed	1.00	(R)
Nepal Mobile	1.00	(R)
Netherlands Fixed	0.10	
Netherlands Mobile	0.30	
Netherlands Antilles Fixed (Bonaire, Curacao, Saba, St. Eustatius)	0.40	

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 INTERNATIONAL TELECOMMUNICATIONS SERVICE
 

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

## 4.5 Rates and Charges (CONTINUED)

## a. Mainland service to foreign countries (CONTINUED)

<u>Country</u>	<u>Per Minute Rate</u>	
Netherlands Antilles (Bonaire, Curacao, Saba, St. Eustatius and St. Marten) Mobile	0.65	
Nevis	0.55	
New Caledonia	1.25	(R)
New Zealand Fixed (Including Tokleau Island)	0.10	
New Zealand Mobile (Including Tokleau Island)	0.40	
Nicaragua Fixed	0.40	
Nicaragua Mobile	0.50	
Niger Republic of Fixed	0.90	(R)
Nigeria, Federal Republic of Fixed	0.55	
Nigeria, Federal Republic of Mobile	0.55	(R)
Niue Islands Fixed	4.00	
Niue Islands Mobile	4.00	
Norfolk Island	4.00	
Norway Fixed (Including Svalbard)	0.10	
Norway Mobile (Including Svalbard)	0.40	(I)
Oman Fixed	1.00	
Oman Mobile	1.10	
Pakistan Fixed	0.35	
Pakistan Mobile	0.35	(R)
Palau, Republic of	1.30	
Palestine & Palestine Mobil	2.00	(N)
Panama, Republic of Fixed	0.35	

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

## 4.5 Rates and Charges (CONTINUED)

## a. Mainland service to foreign countries (CONTINUED)

<u>Country</u>	<u>Per Minute Rate</u>	
Panama, Republic of Mobile	\$0.45	
Papua New Guinea Fixed (Admiralty Islands, Bougainville, New Britain and New Ireland)	3.00	
Paraguay Fixed	0.40	
Paraguay Mobile	0.55	
Peru Fixed	0.25	
Peru Lima	0.25	
Peru Mobile	0.50	
Peru Other (51180 or Higher)	0.50	(I)
Philippines Fixed	0.22	
Philippines Mobile	0.25	
Philippines Personal (636, 2304)	1.00	(I)
Poland Fixed	0.20	
Poland Mobile	0.45	
Portugal Fixed (Including Azores and Madeira islands)	0.10	
Portugal Mobile (Including Azores and Madeira islands)	0.35	
Puerto Rico	0.068	
Qatar Fixed	0.90	(R)
Qatar Mobile	0.90	(R)
Reunion Island Fixed	0.70	(R)
Reunion Island Mobile	1.00	(R)
Romania (Bucharest Fixed)	0.25	(N)
Romania Fixed (402,403)	0.25	
Romania Mobile	0.50	(R)
Russia Fixed	0.25	

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

## 4.5 Rates and Charges (CONTINUED)

## a. Mainland service to foreign countries (CONTINUED)

<u>Country</u>	<u>Per Minute Rate</u>	
Russia Mobile	\$0.55	
Rwanda	0.75	(R)
Saipan (Including Mariana Islands)	0.068	
San Marino	2.25	(I)
Sao Tome and Principe	2.25	
Saudi Arabia Fixed	0.49	
Saudi Arabia Mobile	0.62	
Sea Net Mobile (88242)	4.00	(N)
Senegal Republic Fixed	0.75	(I)
Senegal Republic Mobile	0.90	(I)
Serbia	0.50	(N)
Serbia Mobile	0.50	(N)
Seychelles Islands	1.00	(R)
Sierra Leone Fixed	0.79	
Sierra Leone Mobile	0.79	
Singapore, Republic of Fixed	0.10	
Singapore, Republic of Mobile	0.10	(R)
Slovakia Fixed	0.25	
Slovakia Mobile	0.50	
Slovenia Fixed	0.55	
Slovenia Mobile	0.75	
Solomon Islands Fixed	2.00	
Solomon Islands Mobile	2.00	
Somalia Fixed	2.00	(I)
Somalia Mobile	1.60	
South Africa (Including Bophuthatswana) Fixed	0.35	
South Africa (Including Bophuthatswana) Mobile	0.55	
South Sudan Fixed & Mobile	0.70	(I)

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

## 4.5 Rates and Charges (CONTINUED)

## a. Mainland service to foreign countries (CONTINUED)

<u>Country</u>	<u>Per Minute Rate</u>	
Spain Fixed (Including Canary Islands)	\$0.10	
Spain Mobile (Including Canary Islands)	0.35	
Spain Nomadic & Other (3451,34902)	1.00	(N)
Sri Lanka, Democratic Socialist Republic of Fixed	0.75	(R)
Sri Lanka, Democratic Socialist Republic of Mobile	0.85	(R)
St. Helena Fixed (Including Tristan da Cunha)	2.20	
St. Helena Mobile (Including Tristan da Cunha)	2.20	
St. Kitts Fixed & St. Kitts Mobile	0.35	(I)
St. Lucia Fixed & St. Lucia Mobile	0.35	(I)
St. Pierre and Miquelon Fixed	0.65	
St. Pierre and Miquelon Mobile	0.70	
St. Vincent and the Grenadines both Fixed & Mobile	0.35	(I)
Sudan, Republic of Fixed	0.75	(R)
Sudan, Republic of Mobile	0.75	(R)
Suriname, Republic of Fixed	1.00	
Suriname, Republic of Mobile	1.00	
Swaziland Fixed	0.75	
Swaziland Mobile	0.85	
Sweden Fixed	0.10	
Sweden Mobile	0.30	

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

## 4.5 Rates and Charges (CONTINUED)

## a. Mainland service to foreign countries (CONTINUED)

<u>Country</u>	<u>Per Minute Rate</u>	
Switzerland Corporate (4158)	\$0.40	(N)
Switzerland Fixed	0.10	
Switzerland Mobile	0.40	
Switzerland Mobile D (4174,4175,4177,4179,41860)	0.80	(I)
Syrian Arab Republic Fixed	0.70	
Syrian Arab Republic Mobile	0.95	
Taiwan Fixed	0.10	
Taiwan Mobile	0.15	
Tajikistan	0.50	
Tanzania Fixed	0.50	
Tanzania Mobile	0.60	
Thailand Fixed	0.15	(R)
Thailand Mobile	0.15	(R)
Thurara Satellite	4.00	(I)
Togo, Republic of Fixed	1.15	
Togo, Republic of Mobile	1.15	
Tonga Islands	1.50	
Trinidad & Tobago, Republic of - Fixed & Mobile	0.25	(I)
Tunisia Fixed	0.90	(I)
Tunisia Mobile	0.90	
Turkey Fixed	0.40	
Turkey Mobile	0.50	
Turkmenistan Fixed & Mobile	0.75	(R)
Turks and Caicos Islands Fixed & Mobile	0.39	(I)

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

## 4.5 Rates and Charges (CONTINUED)

## a. Mainland service to foreign countries (CONTINUED)

<u>Country</u>	<u>Per Minute Rate</u>	
Tuvalu Fixed	\$4.00	
Tuvalu Mobile	4.00	
Uganda Fixed	0.49	
Uganda Mobile	0.59	
Ukraine Fixed	0.30	
Ukraine Mobile	0.40	
United Arab Emirates Fixed (Abu Dhabi, Ajman, Dubai, Fujairah, Ras al Khaimah, Sharjah, and Umm al Qaiwain)	0.42	
United Arab Emirates Mobile	0.52	
United Kingdom Fixed (Including the Channel Islands, England, Isle of Man, Northern Ireland, Scotland and Wales)	0.09	
United Kingdom Mobile (Including the Channel Islands, England, Isle of Man, Northern Ireland, Scotland and Wales)	0.30	(R)
United Kingdom Personal Translation Numbers Mobile F & G	1.05	(I)
Uruguay Fixed	0.40	
Uruguay Mobile	0.55	
Uzbekistan Fixed	0.40	
Uzbekistan Mobile	0.40	
Vanuatu Fixed	2.00	
Vanuatu Mobile	2.00	
Vatican City Fixed	0.35	(I)
Vatican City Mobile	0.35	
Venezuela Fixed	0.25	
Venezuela Mobile	0.45	

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4. DIRECT DISTANCE DIAL SERVICE (CONTINUED)

## 4.5 Rates and Charges (CONTINUED)

## a. Mainland service to foreign countries (CONTINUED)

<u>Country</u>	<u>Per Minute Rate</u>	
Vietnam, Republic of South Fixed	\$0.44	(R)
Vietnam, Republic of South Mobile	0.44	(R)
Vietnam, Premium Service (841900)	2.00	(I)
Virgin Islands U.S.	0.068	
Wake Island (Marshall Islands)	0.80	(D)
Wallis & Fortuna Islands	4.10	
Western Samoa Fixed	1.10	
Western Samoa Mobile	1.20	
Yemen, Republic of (Including Aden & Almahrah) Fixed	1.00	
Yemen, Republic of (Including Aden & Almahrah) Mobile	1.00	
Yugoslvia, Federal Republic of (Serbia) Fixed	0.45	
Yugoslvia, Federal Republic of (Serbia) Mobile	0.55	
Zambia Fixed	0.55	
Zambia Mobile	0.70	
Zimbabwe Fixed	0.55	
Zimbabwe Mobile	0.65	

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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4.        DIRECT DISTANCE DIAL SERVICE (CONTINUED)

4.6    DA Toll Service

This service is available to customers that initiate a directory assistance number look-up to CANADA. If the election is made to have the attendant dial the looked up number that is a toll call, the rate below applies.

(A)    Rates

\$.25 per minute for the answered toll portion of the call

4.7    Additional Toll Service Plans

Additional Toll Plans may be offered on an individual case basis (ICB), depending on volume levels and locations. Please contact INS for additional information.

(N)  
|  
|  
|  
(N)

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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5. TRAVEL CARD SERVICE

5.1 Application

INS and/or its agents offer a Travel Card Service in connection with its Message Telecommunication Service. Travel Card Service permits customers to make calls both between international locations; and, between locations in the contiguous United States and international locations.

This service is available to the countries listed below:

Canada and United States

Travel Card Services are offered for completion of the following services:

a. Message Telecommunication Services

The travel card allows the completion of Direct Distance Dial Service as described in Section 4 of this tariff by use of an 8XX-access number and PIN.

b. Directory Assistance

The travel card allows the completion of Directory Number Request Service for up to two phone numbers per call, by the use of an 8XX access number and PIN.

c. Voice News Network

Provides over 100 information categories by the use of an 8XX-access number and PIN. Stock quotes, weather forecasts and news items are provided as part of this service.

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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5. TRAVEL CARD SERVICE (CONTINUED)

5.1 Application (CONTINUED)

d. Conference Calls

Calls may be arranged for up to 47 parties at the time of the call or on a scheduled basis up to 47 days in advance of the conference. The use of an 8XX-access number and PIN is required.

e. Messenger Calls

This service permits the delivery of a prerecorded message of up to three minutes in length, either starting 15 minutes from setup or delayed up to 96 hours from setup. The delivery of the message is attempted eight times at 15-minute intervals.

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 INTERNATIONAL TELECOMMUNICATIONS SERVICE
 

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5. TRAVEL CARD SERVICE (CONTINUED)

## 5.2 Rates and Charges

- a. **Surcharges:** The following surcharges for Travel Card Service are in addition to the applicable usage charges and other charges for the portion of the service used.

1. Message Telecommunication Services

Per call surcharge United States to International/Canada; International/Canada to International/Canada; or International/Canada to United States	\$0.75
and if applicable, Operator dialed number	0.50

2. Person to Person Operator Assisted

Per completed call	\$1.25
--------------------	--------

3. Directory Assistance

Per call surcharge	\$0.75
Data base lookups/call	0.80
Call Completion/Operator Dialed	0.50

4. Voice News Network

Per call surcharge	\$0.75
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5. Conference Calls

Per call surcharge	\$0.75
Per participant	2.50

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 INTERNATIONAL TELECOMMUNICATIONS SERVICE
 

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5. TRAVEL CARD SERVICE (CONTINUED)

## 5.2 Rates and Charges (CONTINUED)

a. **Surcharges** (CONTINUED)6. Messenger Calls

Per International call:	Canada to Canada	\$0.75
Per International call:	Canada to United States	0.75
Per International call:	United States to Canada	0.75
	Flat Storage Fee per call	1.60

- b. **Usage Rates:** The following per minute Usage Rates for Travel Card Service are in addition to the applicable other charges for other portions of the service used.

1. Message Telecommunication Services:

The following per minute **Usage Rates** apply in lieu of the Message rates as set forth in Section 4.5.a preceding in this tariff.

United States to countries in the North American Numbering Plan ("NANP") or NANP countries to the United States or NANP countries to NANP countries other than the United States

Per minute charge \$0.20

*Calls from the United States to non-NANP countries have usage charges stated in Section 4.5.a preceding of this tariff.*

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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5. TRAVEL CARD SERVICE (CONTINUED)

## 5.2 Rates and Charges (CONTINUED)

b. **Usage Rates** (CONTINUED)2. Voice News Network

Per minute charge \$0.49

3. Conference Calls

Per participant NANP countries / per minute \$0.85

4. Message Delivery per minute

United States to countries in the North American  
Numbering Plan (NANP) or NANP countries to the  
United States or NANP countries to NANP countries  
other than the United States \$0.50

*Calls from the United States to non-NANP countries have usage charges stated in Section 4.5.a preceding of this tariff.*

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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6. INS INTERNATIONAL 8XX SERVICE

6.1 Application

INS International 8XX Service permits international calls to a customer's station in the United States from stations in various foreign countries. Service between the United States and points in the various countries is handled jointly by INS and other carriers and is furnished as set forth in Sections 6.2 through 6.5 following.

Service is available from the countries specified in Section 6.4 following.

6.2 Mileage Measurement

Rates are country specific and do not change within a given country.

(T)

6.3 Application of Rates and Charges

INS International 8XX Service allows the customer to receive calls at no charge to the calling party. The customer is responsible payment for all calls placed to the customer's 8XX number. All 8XX number International Service is flat rated per minute of use regardless of the time of day.

(N)

(N)

(D)

(D)

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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6. INS INTERNATIONAL 8XX SERVICE (CONTINUED)

6.3 Application of Rates and Charges (CONTINUED)

6.3.1 Timing of Messages

(T)

(D)

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—  
—

(D)

a. Chargeable time begins when connection is established between the calling station and the desired telephone, private branch exchange, CENTRON or CENTREX system, or CENTRON or CENTREX station which is reached directly rather than through a private branch exchange, CENTRON or CENTREX attendant.

(T)

b. Chargeable time ends when the connection is terminated.

(T)



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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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6. INS INTERNATIONAL 8XX SERVICE (CONTINUED)

6.3 Application of Rates and Charges (CONTINUED)

6.3.2 Determination of Time and Day

(T)

Rates are in effect seven days a week.

(T)

(D)

6.3.3 Rates Applicable on Certain Holidays

(T)

Holiday rates are not applicable for international calls.

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6. INS INTERNATIONAL 8XX SERVICE (CONTINUED)

## 6.4 Rates and Charges

The following rates represent the charges INS will apply per minute to INS International 8XX service.

<u>Country</u>	<u>Rate - Per Minute</u>	
Bahamas	\$1.06	
Barbados	1.38	
Bermuda	1.10	
Canada	.25	(R)
Cayman Islands	1.38	
Dominican Republic	1.16	

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6. INS INTERNATIONAL 8XX SERVICE (CONTINUED)

(D)

(D)

6.5 Volume Discounts

INS may offer volume discounts based upon the total dollar amount of 8XX usage for the billing period.

Volume discounts will range from 0 to 10%.

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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7. OPERATOR SERVICES

7.1 Nature of Service

Operator Services is a telephone service which allows customers to originate calls by placing calls to an operator who completes the call, or by using a valid credit card number.

7.2 Dialing Procedure

Operator Services may be accessed by any customer who dials one of the following sequences.

0 + (NPA) + NXX-XXXX

00 + (NPA) + NXX-XXXX

0 + (NPA) + NXX-XXXX + credit card number

00 + (NPA) + NXX-XXXX + credit card number

00

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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7. OPERATOR SERVICES (CONTINUED)

7.3 Application of Rates and Charges

7.3.1 Class of Service

Four classes of Operator Services are offered:

a. Operator Station-to-Station

Operator Station-to-Station calls allow for completion of operator assisted service to the desired telephone number when the calling party does not specify a particular person to be reached, nor a particular station, department or office to be reached through a communications system attendant. An exception to this service category is outlined in 7.3.1 b. below.

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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7. OPERATOR SERVICES (CONTINUED)

7.3 Application of Rates and Charges (CONTINUED)

7.3.1 Class of Service (CONTINUED)

b. Credit Card Station-to-Station.

Credit Card Station-to-Station calls allow for completion of non-operator assisted calls when one of the following dialing sequences is utilized:

0 + NPA + NXX-XXXX + Credit Card Number

00 + NPA + NXX-XXXX + Credit Card Number

Calling party inserts a credit card into a card reader (where equipment is available) dials the digit zero, or double zero, plus NPA-NXX-XXXX.

In addition, a call is considered as Credit Card Station-to-Station when the calling party dials:

0 + NPA + NXX-XXXX or

00 + NPA + NXX-XXXX, and the credit card number is given to the operator if INS does not have automatic recording equipment to record the credit card number, and the call is not classified as Person-to-Person as described in 7.3.1 c below.

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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7. OPERATOR SERVICES (CONTINUED)

7.3 Application of Rates and Charges (CONTINUED)

7.3.1 Class of Service (CONTINUED)

c. Person-to-Person Service

Person-to-Person Service allows the person originating the call to specify to an operator a particular person to be reached, or a particular station, department, or office to be reached through a communications system attendant. When, after the telephone communications system has been connected and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other person, station, department, or office to be reached through a communications system attendant, the classification of the call remains Person-to-Person.

When the person originating the call wishes the operator to make arrangements in advance with a particular party or station for the establishment of a connection at a specific time (appointment call), the call is classified as Person-to-Person.

d. Call Completion Service

If the caller asks or accepts the operator offer to dial an end user number for the calling party, a separate charge applies.

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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7. OPERATOR SERVICES (CONTINUED)

7.3 Application of Rates and Charges (CONTINUED)

7.3.2 Credit Card

The term "credit card" denotes a credit/charge card for use in billing operator services calls. Credit cards are any open line of credit charge cards issued by a BOC or BOC like entity as contained in the LIDB database.



## INTERNATIONAL TELECOMMUNICATIONS SERVICE

7. OPERATOR SERVICES (CONTINUED)7.3 Application of Rates and Charges (CONTINUED)7.3.3 Rates and Charges

Each completed call:

**Call Completion/Operator Dialed Numbers**This charge applies to any end-user number  
the Operator has dialed \$0.50**Credit Card Station-to-Station** \$0.65**Credit Card Station-to-Station\*****Placed to Directory Assistance**

Credit Card Charge \$0.65

Data base lookups/call 0.80

Total Cost \$1.45

**Operator Station-to-Station** \$1.25**Operator Station-to-Station\*****Placed to Directory Assistance**

Operator Assistance \$1.25

Data base lookups/call 0.80

Total Cost \$2.05

**Travel Card & Operator Assisted\*****Placed to Directory Assistance**

Travel Card Surcharge \$0.75

Operator Assistance 1.25

Data base lookups/call 0.80

Total Cost \$2.80

**Person-to-Person** \$3.50

\*Per minute rates do not apply to these calls.

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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8. DIRECTORY ASSISTANCE SERVICE

8.1 Nature of Service

Directory Assistance is a telephone service whereby presubscribed Long Distance Company customers may obtain assistance in determining telephone numbers by calling a Directory Assistance number. Directory Assistance is available for calls made from points within the contiguous United States to International Directory Assistance.

8.2 Dialing Procedure

Long distance direct dialed Directory Assistance, from customers who select INS/Long Distance Company as their 1+ carrier, for NANP countries are obtained by dialing 1+ area code + 555-1212. Calls to Directory Assistance may also be made by use of the Travel Service described in Section 5. of this tariff.

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INTERNATIONAL TELECOMMUNICATIONS SERVICE

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8. DIRECTORY ASSISTANCE SERVICE (CONTINUED)

8.3 Application of Rates and Charges

8.3.1 Allowance

A credit allowance will be given, i.e.; the charge that would otherwise apply will be waived, when:

a. The customer experiences poor transmission or is cut-off during the call to Directory Assistance, or

b. The customer has inadvertently misdialed and has reached Directory Assistance for the wrong area code.

To obtain such a credit/waiver, the customer must promptly notify his or her Customer Service Representative.

8.3.2 Travel Service

Directory Assistance requests placed by using INS/Long Distance Company's Travel Service will result in the application of the appropriate rate specified in Section 5.2 , Section 7.3.1 d. and Section 8.4.

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8. DIRECTORY ASSISTANCE SERVICE (CONTINUED)8.4 Rates and Charges

Each Directory Assistance call will be surcharged the following rate per call (maximum of two requests per call):

	<u>Charge per Call</u>
<b>8.4.1 Call Completion/Operator Dialed Numbers</b>	
This charge applies to any end-user number the Operator has dialed	\$0.50
<b>8.4.2 Dial Station-to-Station</b>	
Data base lookups/call	\$0.80
<b>8.4.3 Credit Card Station-to-Station</b>	
Placed to Directory Assistance	
Credit Card Charge	\$0.65
Data base lookups/call	0.80
<hr/> Total Cost	<hr/> \$1.45
<b>8.4.4 Operator Station-to-Station</b>	
Placed to Directory Assistance	
Operator Assistance	\$1.25
Data base lookups/call	0.80
<hr/> Total Cost	<hr/> \$2.05
<b>8.4.5 Travel Card and Operator Assisted</b>	
Placed to Directory Assistance,	
Per call charge	\$0.75
Data base lookups/call	0.80
Operator Assistance	1.25
<hr/> Total Cost	<hr/> \$2.80

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9. PUBLIC PAYPHONE SURCHARGE9.1 Application

A Public Payphone Surcharge applies to all completed customer international long distance calls placed from a domestic public/semi-public payphone, which are not paid on a sent paid basis. Specifically, **the public payphone surcharge applies to:**

- (1) Travel Service;
- (2) calls to INS 8XX Service and
- (3) calls to International Directory Assistance Service

The Public Payphone Surcharge is applied in addition to any other applicable Service Charges or Surcharges.

**The public payphone Surcharge does not apply to:**

- Calls paid for by inserting coins at the public/semi-public payphone.
- Calls placed from stations other than public/semi-public payphones.
- Telecommunications Relay Service calls.

9.2 Rates

As billing capabilities become available, each completed call will be surcharged the following rate per call:

<u>Rate Per Call</u>	\$0.60	(I)
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